AT A GLANCE

SERVICE LEVEL COMPARISON

WILLOWCREST
SERENITY HOMES

FLEXIBLE HOUSING. TAILORED SUPPORT.

Five progressive levels help match housing and support to individual needs, goals and available resources. Each level includes services from the levels before it.

WHY PARTNERS CHOOSE US

- ✓ Flexible support levels
- ✓ Clear service expectations
- ✓ Coordinated referrals
- ✓ Housing-first focus

SERVICE COMPONENTS	1 Foundational Housing	2 Guided Support	3 Coordinated Services	4 Comprehensive Support	5 Enhanced Stabilization
Furnished / move-in-ready housing	✓	✓	✓	✓	✓
Utilities and Wi-Fi, where included	✓	✓	✓	✓	✓
Shared living spaces and amenities	✓	✓	✓	✓	✓
Move-in orientation and coordination	✓	✓	✓	✓	✓
Residential guidelines and expectations	✓	✓	✓	✓	✓
Property management and maintenance	✓	✓	✓	✓	✓
Individualized housing stability goals		✓	✓	✓	✓
Scheduled participant check-ins		✓	✓	✓	✓
Household routines and responsibility support		✓	✓	✓	✓
Budgeting and financial literacy resources		✓	✓	✓	✓
Community information and referrals		✓	✓	✓	✓
Individualized stabilization planning			✓	✓	✓
Regular participant progress reviews			✓	✓	✓
Referral partner coordination			✓	✓	✓
Benefits and assistance navigation			✓	✓	✓
Employment / workforce service referrals			✓	✓	✓
Comprehensive housing stability assessment				✓	✓
Detailed stabilization and retention plan				✓	✓
Increased engagement and partner reviews				✓	✓
Independent living skills resources				✓	✓
Dedicated housing support contact					✓
High-frequency participant engagement					✓
Enhanced individualized planning					✓
Intensive resource / partner coordination					✓
Comprehensive transition / follow-up					✓

ONE MISSION.
FIVE PATHWAYS.

FOUNDATION
Stable housing

GUIDANCE
Goal-oriented support

COORDINATION
Partner connections

STABILITY
Long-term planning

THE RIGHT LEVEL OF SUPPORT AT THE RIGHT TIME.

Service components are subject to location, staffing, eligibility and partner arrangements.
Nonclinical housing coordination; no guarantee of placement, funding or third-party services.