

ELEVATING
RECOVERY
THROUGH
EXCEPTIONAL
LIVING



WILLOWCREST

SERENITY HOMES

EXECUTIVE REFERRAL PARTNER SERVICE CATALOG

CALIFORNIA'S PREMIER CCAPP CERTIFIED
RECOVERY HOUSING & STABILIZATION PROVIDER



CERTIFIED RECOVERY
RESIDENCE



ACCREDITED
BUSINESS



GREATER STOCKTON
CHAMBER OF COMMERCE
PROUD MEMBER



Welcome to **WILLOWCREST SERENITY HOMES**

A COMMITMENT TO RECOVERY, DIGNITY, AND LASTING STABILITY

Thank you for considering Willowcrest Serenity Homes as your recovery housing partner.

We understand that every referral represents an individual whose future matters. Whether they are transitioning from residential treatment, behavioral health services, the justice system, a hospital, or another supportive setting, our responsibility is to provide an environment where recovery can continue with dignity, structure, and purpose.

Willowcrest was intentionally developed to offer more than housing. Our program combines premium accommodations with individualized support, accountability, and collaborative communication designed to promote long-term stability and successful community reintegration.

Through our five-tier service model, we partner with referral organizations to match each participant with an appropriate level of support while maintaining flexibility as their needs evolve.

We appreciate the opportunity to earn your trust and look forward to partnering with you in helping individuals build healthier, more independent lives.

Together, we can create pathways to lasting recovery.

David Alverson
EXECUTIVE DIRECTOR
WILLOWCREST SERENITY HOMES

OUR COMMITMENT

*Recovery is strengthened through
stability, accountability, dignity,
and compassionate support.*

OUR MISSION

BUILDING PATHWAYS. RESTORING LIVES.



Willowcrest Serenity Homes provides premium recovery housing that combines a safe, structured environment with individualized support to promote lasting transformation and successful reintegration.



OUR PURPOSE

To provide more than housing—we provide a foundation for renewal. Our goal is to help individuals rebuild their lives through accountability, support, and opportunity.



OUR APPROACH

We take a whole-person approach that addresses housing stability, recovery engagement, life skills, community connection, and long-term success.



OUR COMMITMENT

We are committed to excellence, transparency, and collaboration with referral partners to ensure the best possible outcomes for every participant.

OUR CORE VALUES



INTEGRITY

We do what is right—always.



COMPASSION

We lead with empathy and respect.



ACCOUNTABILITY

We take responsibility for our actions and our commitments.



GROWTH

We believe in progress, potential, and purpose.

PREMIUM HOUSING. PERSONALIZED SUPPORT. PROVEN RESULTS.

A PLACE OF SAFETY, STRUCTURE, & SERENITY



Willowcrest Serenity Homes offers a peaceful, upscale setting designed to promote healing, accountability, and personal growth. Our home provides comfortable accommodations, modern amenities, and a supportive community where individuals can focus on what matters most—their recovery.



SAFE & SECURE

Gated property with controlled access and a peaceful neighborhood environment.



PREMIUM ACCOMMODATIONS

Spacious, well-maintained rooms and common areas built for comfort and community living.



STRUCTURED COMMUNITY

Daily routines, house meetings, and clear expectations create stability and promote responsibility.



SUPPORTIVE ATMOSPHERE

Encouragement, respect, and peer support help build confidence and lasting connections.



FOCUSED ON WELL-BEING

Clean, serene, and conducive to recovery with spaces that promote physical, mental, and spiritual well-being.

AMENITIES INCLUDE

- ✓ Private & semi-private rooms
- ✓ Large common areas for fellowship and relaxation
- ✓ Full kitchen & dining area
- ✓ High-speed Wi-Fi
- ✓ Laundry facilities
- ✓ Fitness & recreational opportunities
- ✓ Outdoor spaces including pool, spa, and sports court
- ✓ Transportation coordination
- ✓ Utilities & maintenance included
- ✓ Smoke-free, substance-free environment

DESIGNED FOR LASTING CHANGE

Our environment is more than just a place to live—it's a place to rebuild. By combining structure with compassion, we help each participant gain the tools and confidence needed to create a healthier, more independent future.

“ A stable environment is the foundation for transformation. We provide the space. You build the future. ”

OUR SERVICES

FIVE SERVICE LEVELS. ONE COMMITMENT.

At Willowcrest Serenity Homes, we understand that every individual's journey is unique. Our five-tier service model allows referral partners to match each participant with the right level of support—ensuring structure, accountability, and the resources needed for long-term success.



LEVEL 1

RECOVERY HOUSING

Safe, stable housing with essential structure and accountability.
Ideal for individuals who need a supportive living environment as a foundation for their recovery.

LEVEL 2

RECOVERY COORDINATION

Includes everything in Level 1, plus recovery planning and coordination with community resources.
Ideal for those ready to engage in their recovery journey with guidance and goal setting.

LEVEL 3

RECOVERY & REENTRY SUPPORT

Includes Levels 1–2, plus reentry planning, employment support, and life skills development.
Ideal for individuals transitioning back into the community and building independence.

LEVEL 4

COMPREHENSIVE SUPPORT

Includes Levels 1–2, plus enhanced case management, transportation coordination, and additional life skills workshops.
Ideal for individuals requiring more intensive support to overcome barriers and achieve stability.

LEVEL 5

HOUSING STABILIZATION

Includes all services in Levels 1–4, with intensive case management, crisis support, and ongoing stabilization services.
Ideal for individuals with higher needs who require full-spectrum support to achieve long-term stability and success.

ALL SERVICE LEVELS INCLUDE:



Premium Recovery Housing & Utilities



High-Speed Wi-Fi



Weekly House Meetings



Drug & Alcohol Testing



House Rules & Accountability Structure



A Safe, Respectful, Recovery-Focused Environment

OUR OUTCOMES



STABILITY

Safe housing and structure create the foundation for lasting change.



GROWTH

Personal development and life skills empower individuals to move forward with confidence.



CONNECTION

Community, accountability, and support build meaningful relationships and reduce isolation.



INDEPENDENCE

Employment, education, and life skills support successful reentry and self-sufficiency.



LASTING CHANGE

Our participants leave with the tools and support needed to maintain recovery and thrive.

OUR FRAMEWORK

STRUCTURED SUPPORT. MEANINGFUL PROGRESS.

At Willowcrest Serenity Homes, we believe recovery is not one-size-fits-all. Our five-tier service model provides a continuum of care that meets individuals where they are—and supports them every step of the way. Each level is designed to build stability, increase accountability, and empower lasting change.



ONE COMMITMENT. FIVE PATHWAYS.

No matter the level of support, our commitment is the same: to provide a safe, structured environment where individuals can heal, grow, and build a better tomorrow.

OUR GUIDING PRINCIPLES



MEET INDIVIDUALS WHERE THEY ARE
We provide the right level of support at the right time in their recovery journey.



PROMOTE ACCOUNTABILITY
Clear expectations and consistent structure create the foundation for trust.



EMPOWER LASTING CHANGE
We equip individuals with the tools, resources, and support to build healthier lives and stronger futures.



FOCUS ON WHOLE-PERSON RECOVERY
Addressing the mind, body, and spirit is essential to long-term success.



PARTNER FOR SUCCESS
We collaborate with referral partners and families to ensure continuity of care.

THE FIVE SERVICE LEVELS AT A GLANCE

SERVICE LEVEL	STRUCTURE & ACCOUNTABILITY	RECOVERY PLANNING & COORDINATION	SUPPORT SERVICES INCLUDED	COMMUNITY CONNECTION	IDEAL FOR INDIVIDUALS WHO
 LEVEL 1 RECOVERY HOUSING	✓ Essential Structure	✓ Basic Orientation & Goal Setting	Housing, House Meetings, Rules & Accountability	Encouraged Engagement	Need safe, stable housing and foundational support
 LEVEL 2 RECOVERY COORDINATION	✓ Standard Structure	✓ Recovery Planning & Coordination	All Level 1 Services Plus Recovery Support & Referrals	Community Resources	Are ready to engage more deeply in their recovery
 LEVEL 3 RECOVERY & REENTRY SUPPORT	✓ Enhanced Structure	✓ Reentry Planning & Life Skills	All Level 2 Services Plus Reentry & Life Skills Support	Active Community Integration	Transitioning back into the community
 LEVEL 4 COMPREHENSIVE SUPPORT	✓ Intensive Structure	✓ Comprehensive Case Management	All Level 3 Services Plus Case Management & Additional Support	Wraparound Support	Require more intensive support to overcome barriers
 LEVEL 5 HOUSING STABILIZATION	✓ Maximum Stability	✓ Intensive Stabilization Planning	All Level 4 Services Plus Crisis Support & Stabilization Services	Multi-System Coordination	Have higher needs and require full-spectrum stabilization support

OUR APPROACH IN ACTION



ASSESS

We take the time to understand each individual's needs, strengths, and goals.



MATCH

We connect individuals with the service level that fits best.



SUPPORT

We provide consistent, compassionate support and guidance.



MONITOR

We regularly evaluate progress and adjust support as needed.



EMPOWER

We celebrate progress and empower individuals to build their future.

STRUCTURE TODAY. STABILITY TOMORROW. SUCCESS FOR LIFE.

OUR DIFFERENCE

WHY REFERRAL PARTNERS CHOOSE WILLOWCREST

Delivering more than housing—providing a trusted partnership that supports recovery, accountability, and lasting outcomes.

WHAT SETS WILLOWCREST APART



CCAPP CERTIFIED RECOVERY RESIDENCE

Built on recognized recovery housing standards and best practices.



PREMIUM RESIDENTIAL ENVIRONMENT

A beautiful, structured home designed to promote dignity and healing.



FIVE-LEVEL CONTINUUM OF CARE

Participants receive only the level of support they need, with the flexibility to increase or decrease services as progress occurs.



INDIVIDUALIZED RECOVERY PLANNING

Each participant receives services aligned with their personal goals, strengths, and barriers.



STRUCTURED ACCOUNTABILITY

Recovery is reinforced through expectations, progress monitoring, and consistent support.



LONG-TERM STABILITY FOCUS

Our goal extends beyond housing—we help individuals build sustainable, independent lives.

WHAT REFERRAL PARTNERS RECEIVE



RESPONSIVE COMMUNICATION

Regular updates throughout the participant's stay.



PROGRESS REPORTING

Professional documentation and outcome reporting.



COLLABORATIVE CARE

Ongoing coordination with case managers, probation officers, treatment providers, and referral agencies.



EFFICIENT ADMISSIONS

Timely assessments and placement decisions.



FLEXIBLE SERVICE MATCHING

Participants are matched to the appropriate service level based on their needs.



TRUSTED COMMUNITY PARTNER

A professional organization committed to quality, integrity, and long-term relationships.

THE WILLOWCREST ADVANTAGE

One trusted provider.



Five scalable service levels.



One seamless pathway from recovery housing to long-term stability.



CCAPP CERTIFIED
California Certified
Recovery Residence



SCALABLE SERVICE LEVELS
A continuum of care
tailored to need



PREMIUM
RESIDENTIAL ENVIRONMENT
Safe, comfortable, and
conducive to healing



INDIVIDUALIZED
RECOVERY PLANNING
Personalized support for
meaningful progress



COLLABORATIVE
PARTNER COMMUNICATION
Transparent updates and
strong partnerships

BUILDING TRUST. SUPPORTING RECOVERY. DELIVERING RESULTS.

SERVICE LEVEL 1

PREMIUM RECOVERY HOUSING

A SAFE FOUNDATION BUILT ON STRUCTURE AND ACCOUNTABILITY.

Service Level 1 provides the essential structure and accountability needed to create a safe, stable living environment. This level is designed for individuals who need a strong foundation to begin or continue their recovery journey.

IDEAL FOR INDIVIDUALS WHO:

- ✓ Need safe, stable housing with clear expectations
- ✓ Are early in recovery and building a routine
- ✓ Require structure, accountability, and peer support
- ✓ Need a foundation before adding additional services

WHAT'S INCLUDED IN LEVEL 1

					
PREMIUM RECOVERY HOUSING & UTILITIES	WEEKLY HOUSE MEETINGS	DRUG & ALCOHOL TESTING	HOUSE RULES & ACCOUNTABILITY STRUCTURE	PEER COMMUNITY SUPPORT	ORIENTATION & ONBOARDING
Private or semi-private rooms in a clean, safe, well-maintained home. All utilities and high-speed Wi-Fi included.	Structured house meetings to review expectations, celebrate progress, and address challenges together.	Randomized testing helps maintain accountability and promotes a substance-free environment.	Clear rules and consequences create consistency, safety, and respect for all house members.	Live among others committed to recovery and personal growth in a positive, supportive environment.	Introduction to house expectations, resources, and recovery tools to ensure a strong start.



PARTICIPANT RESPONSIBILITIES

- ✓ Follow all house rules and expectations
- ✓ Attend weekly house meetings
- ✓ Submit to random drug & alcohol testing
- ✓ Maintain employment, school, or program participation
- ✓ Respect self, others, and the property
- ✓ Contribute to a clean and safe living environment
- ✓ Communicate honestly and ask for help when needed
- ✓ Work toward personal recovery goals



*Structure creates safety.
Accountability builds trust.
Trust supports transformation.*

LEVEL 1 AT A GLANCE

	FOCUS	Stability, safety, and building a strong foundation.
	DURATION	Typically 30–90 days (average stay varies).
	STAFF SUPPORT	Home Support Coordinator (oversees daily operations).
	ADD-ON SERVICES AVAILABLE	Transportation, Employment Readiness, Life Skills, and more (see add-on services section).
	GOAL	Establish stability, build routines, and prepare for the next steps in recovery.

“

Every strong future begins with a safe place to take the first step.

”

A FOUNDATION TODAY. A BETTER TOMORROW.

SERVICE LEVEL 2

RECOVERY COORDINATION

BUILDING CONNECTIONS. SUPPORTING PROGRESS.



✓ INCLUDES EVERYTHING IN LEVEL 1: RECOVERY HOUSING



Premium
Recovery
Housing



Utilities &
High-Speed
Wi-Fi



Weekly
House
Meetings



Drug & Alcohol
Testing



House Rules &
Accountability
Structure



Peer
Community
Support



Orientation &
Onboarding

PLUS THESE LEVEL 2 ENHANCED SERVICES



RECOVERY PLANNING

Personalized
recovery planning
with individualized
goals and
action steps.



RESOURCE COORDINATION

Connections to
community resources
for treatment,
mental health,
education,
employment,
and more.



LIFE SKILLS DEVELOPMENT

Structured coaching
focused on budgeting,
communication,
organization, daily
living, and
independent
living skills.



INDIVIDUAL CHECK-INS

Scheduled one-on-one
meetings to review
progress, identify
barriers, and
update recovery
goals.



REFERRAL SUPPORT

Coordination with
outpatient treatment,
support groups,
recovery meetings,
and other community
providers.



COMMUNITY CONNECTIONS

Support building
positive relationships
and connecting with
activities that
promote growth
and wellbeing.



IDEAL FOR INDIVIDUALS WHO:

- ✓ Have completed initial stabilizations
- ✓ Need structured guidance beyond housing
- ✓ Require accountability and recovery planning
- ✓ Need assistance accessing community resources
- ✓ Are working toward greater independence



PARTICIPANT RESPONSIBILITIES

- ✓ Follow all house rules and expectations
- ✓ Attend weekly house meetings
- ✓ Submit to random drug & alcohol testing
- ✓ Actively participate in recovery planning and check-ins
- ✓ Engage with identified community resources
- ✓ Complete assigned life skills activities
- ✓ Maintain employment, school, or program participation
- ✓ Communicate honestly and ask for help when needed
- ✓ Work toward personal recovery goals and milestones

LEVEL 2 AT A GLANCE



FOCUS

Recovery planning, resource coordination,
and life skills development.



DURATION

Typically 60–120 days
(average stay varies).



STAFF SUPPORT

Recovery & Reentry Program
Manager with support from House
Support Coordinator.



ADD-ON SERVICES AVAILABLE

Employment Readiness, Life Skills
Workshops, Transportation,
Case Management, and more
(see add-on services section).



GOAL

Develop sustainable recovery skills
while strengthening independence
and community engagement.

“

*Recovery grows stronger when stable housing is combined
with intentional guidance and meaningful support.*

”

GUIDED SUPPORT. STRONGER CONNECTIONS. REAL PROGRESS.

SERVICE LEVEL 3

RECOVERY & REENTRY SUPPORT

TRANSITIONING BACK. BUILDING INDEPENDENCE. CREATING A FUTURE.



✓ INCLUDES EVERYTHING IN LEVELS 1 & 2

Participants in Level 3 receive all services from:

LEVEL 1: RECOVERY HOUSING

- ✓ Premium Recovery Housing
- ✓ Utilities & High-Speed Wi-Fi
- ✓ Weekly House Meetings
- ✓ Drug & Alcohol Testing
- ✓ House Rules & Accountability Structure
- ✓ Peer Community Support
- ✓ Orientation & Onboarding

LEVEL 2: RECOVERY COORDINATION

- ✓ Recovery Planning
- ✓ Resource Coordination
- ✓ Life Skills Development
- ✓ Individual Check-Ins
- ✓ Referral Support
- ✓ Community Connections

PLUS ALL THE LEVEL 3 ENHANCED SERVICES BELOW

IDEAL FOR INDIVIDUALS WHO:

- ✓ Are transitioning from treatment, incarceration, or a higher level of care
- ✓ Need help rebuilding life skills and re-establishing community connections
- ✓ Are seeking employment, education, or vocational training
- ✓ Require ongoing support to overcome barriers and avoid relapse
- ✓ Are ready to take steps toward independent living

PLUS THESE LEVEL 3 ENHANCED SERVICES



REENTRY PLANNING

Personalized reentry plans addressing housing, legal obligations, employment, transportation, and community resources.



EMPLOYMENT SUPPORT

Resume building, job search assistance, interview preparation, and connection to employer partners.



LIFE SKILLS DEVELOPMENT

Practical skills for daily living, budgeting, time management, and problem solving.



RECOVERY COACHING & SUPPORT

One-on-one coaching, group sessions, and peer support to strengthen recovery and build resilience.



COURT & LEGAL SUPPORT

Assistance with court requirements, probation check-ins, and meeting legal obligations.



COMMUNITY INTEGRATION

Connection to mentors, support groups, faith communities, and positive recreation opportunities.



PARTICIPANT RESPONSIBILITIES

- ✓ Follow all house rules and expectations
- ✓ Attend weekly house meetings
- ✓ Submit to random drug & alcohol testing
- ✓ Actively participate in reentry plan and coaching
- ✓ Engage in employment, education, or training
- ✓ Complete assigned life skills activities
- ✓ Keep all legal appointments and obligations
- ✓ Contribute to a clean and safe living environment
- ✓ Communicate honestly and ask for help when needed
- ✓ Work toward personal recovery goals and independence



*Support empowers change.
Growth creates opportunity.*

LEVEL 3 AT A GLANCE

	FOCUS	Reentry support, life skills, employment readiness, and community integration.
	DURATION	Typically 90–180 days (average stay varies).
	STAFF SUPPORT	Recovery & Reentry Program Manager, Recovery Coaches, and House Support Team.
	ADD-ON SERVICES AVAILABLE	Transportation, Case Management, Employment Readiness, Financial Literacy, Life Skills Workshops, and more (see add-on services section).
	GOAL	Achieve stability, secure employment or education, and prepare for independent living.

“

*Every step forward is progress. We provide the support.
You build the future.*

”

STRONG SUPPORT. REAL OPPORTUNITY. LASTING CHANGE.

SERVICE LEVEL 4

COMPREHENSIVE SUPPORT

INTENSIVE SUPPORT. OVERCOMING BARRIERS. RESTORING LIVES.



INCLUDES EVERYTHING IN LEVELS 1, 2 & 3

Participants in Level 4 receive all services from:

LEVEL 1: RECOVERY HOUSING	LEVEL 2: RECOVERY COORDINATION	LEVEL 3: RECOVERY & REENTRY SUPPORT
✓ Premium Recovery Housing ✓ Utilities & High-Speed Wi-Fi ✓ Weekly House Meetings ✓ Drug & Alcohol Testing ✓ House Rules & Accountability Structure ✓ Peer Community Support ✓ Orientation & Onboarding	✓ Recovery Planning ✓ Resource Coordination ✓ Life Skills Development ✓ Individual Check-Ins ✓ Referral Support ✓ Community Connections	✓ Reentry Planning ✓ Employment Support ✓ Life Skills Development ✓ Recovery Coaching & Support ✓ Court & Legal Support ✓ Community Integration

PLUS ALL THE LEVEL 4 ENHANCED SERVICES BELOW

IDEAL FOR INDIVIDUALS WHO:

- ✓ Require more intensive support due to complex needs
- ✓ Are facing multiple challenges (legal, mental health, substance use, housing, employment, etc.)
- ✓ Need help building stability and overcoming long-standing barriers
- ✓ Need coordinated services and ongoing case management
- ✓ Are committed to long-term change and personal growth

PLUS THESE LEVEL 4 ENHANCED SERVICES

COMPREHENSIVE CASE MANAGEMENT Personalized case management to address and coordinate all areas of need and connect participants with appropriate services.	THERAPEUTIC SUPPORT Access to individual or group counseling, mental health support, and trauma-informed care (as needed).	EMPLOYMENT & EDUCATION SUPPORT Job readiness training, resume building, interview preparation, and assistance with education or vocational programs.	LEGAL & COURT COORDINATION Ongoing support with court requirements, probation, legal case management, and required documentation.	HOUSING STABILIZATION Support securing and maintaining stable housing and navigating housing resources and subsidies.	COMMUNITY & FAMILY ENGAGEMENT Strengthening support networks through family meetings, mentorship, and community connections.
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PARTICIPANT RESPONSIBILITIES

- ✓ Follow all house rules and expectations
- ✓ Attend weekly house meetings
- ✓ Submit to random drug & alcohol testing
- ✓ Actively participate in case management and services
- ✓ Engage in counseling, therapy, or support groups
- ✓ Pursue employment, education, or vocational goals
- ✓ Keep all legal appointments and meet court obligations
- ✓ Communicate honestly and ask for help when needed
- ✓ Work toward personal recovery goals and long-term stability



*Intensive support today.
A stable, independent tomorrow.*

LEVEL 4 AT A GLANCE

	FOCUS	Intensive case management, therapeutic support, and barrier removal.
	DURATION	Typically 4–6 months (average stay varies).
	STAFF SUPPORT	Recovery & Reentry Program Manager, Licensed Clinician (as needed), Case Manager, and Support Team.
	ADD-ON SERVICES AVAILABLE	Transportation, Employment & Education Support, Financial Literacy, Family Support, and more (see add-on services section).
	GOAL	Overcome significant barriers, achieve stability, and build a strong foundation for independent living.

“

With the right support, every barrier can be overcome and every life can be rebuilt.

”

INTENSIVE SUPPORT. REAL CHANGE. A STRONGER FUTURE.

SERVICE LEVEL 5

ENHANCED HOUSING STABILIZATION

SUSTAINING STABILITY. BUILDING A FUTURE. THRIVING IN THE COMMUNITY.



✓ INCLUDES EVERYTHING IN LEVELS 1, 2, 3 & 4

Participants in Level 5 receive all services from:

LEVEL 1: PREMIUM RECOVERY HOUSING	LEVEL 2: RECOVERY COORDINATION	LEVEL 3: RECOVERY & REENTRY SUPPORT	LEVEL 4: COMPREHENSIVE SUPPORT
✓ Premium Recovery Housing ✓ Utilities & High-Speed Wi-Fi ✓ Weekly House Meetings ✓ Drug & Alcohol Testing ✓ House Rules & Accountability Structure ✓ Peer Community Support ✓ Orientation & Onboarding	✓ Recovery Planning ✓ Resource Coordination ✓ Life Skills Development ✓ Individual Check-Ins ✓ Referral Support ✓ Community Connections	✓ Reentry Planning ✓ Employment Support ✓ Life Skills Development ✓ Recovery Coaching & Support ✓ Court & Legal Support ✓ Community Integration	✓ Case Management ✓ Therapeutic Support ✓ Employment & Education ✓ Legal & Court Coordination ✓ Housing Stabilization ✓ Community & Family Engagement

PLUS ALL THE LEVEL 5 ENHANCED SERVICES BELOW

IDEAL FOR INDIVIDUALS WHO:

- ✓ Have achieved stability and are maintaining progress
- ✓ Want ongoing support to reach long-term goals
- ✓ Need continued resources to strengthen independence and quality of life
- ✓ Are ready to give back and contribute to the community
- ✓ Are committed to personal growth and long-term success

PLUS THESE LEVEL 5 ENHANCED SERVICES

SUSTAINED HOUSING & SUPPORT Ongoing support to maintain safe, stable housing and navigate any changes or challenges.	GOAL ACHIEVEMENT & PLANNING Support for long-term goal setting, planning, and achieving personal, educational, and career milestones.	CONTINUED LIFE SKILLS GROWTH Advanced life skills coaching to strengthen independence, financial wellness, and decision-making.	COMMUNITY ENGAGEMENT & LEADERSHIP Opportunities to give back, mentor others, and engage in meaningful community and peer leadership roles.	WELLNESS & BALANCE Support for physical, mental, and emotional well-being to promote a balanced and fulfilling lifestyle.	ALUMNI & NETWORK CONNECTIONS Ongoing connections, resources, and alumni support to maintain success and stay connected.
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PARTICIPANT RESPONSIBILITIES

- ✓ Follow all house rules and expectations
- ✓ Attend weekly house meetings
- ✓ Submit to random drug & alcohol testing
- ✓ Continue pursuing personal, educational, or career goals
- ✓ Maintain employment, education, or career advancement
- ✓ Manage finances responsibly
- ✓ Engage in community activities and support others
- ✓ Contribute to a clean and positive living environment
- ✓ Communicate honestly and ask for help when needed
- ✓ Uphold long-term stability and independence



*Sustain your progress.
Inspire others. Make a lasting impact.*

LEVEL 5 AT A GLANCE

	FOCUS	Long-term stability, independence, community involvement, and quality of life.
	DURATION	Ongoing (6+ months) (average stay varies).
	STAFF SUPPORT	Recovery & Reentry Program Manager, Recovery Coaches, Case Manager, and Support Team.
	ADD-ON SERVICES AVAILABLE	Advanced Life Skills, Financial Planning, Career Coaching, Family Support, Alumni Support, and more (see add-on services section).
	GOAL	Maintain stability, achieve long-term goals, and thrive as an independent community member.

“

*Stability is the foundation. Growth is the journey.
Thriving is the destination.*

”

LONG-TERM SUPPORT. LASTING STABILITY. LIMITLESS POSSIBILITIES.

AT A GLANCE SERVICE LEVEL COMPARISON



FLEXIBLE OPTIONS. TAILORED SUPPORT. SHARED SUCCESS.

Our five-tier service model allows referral partners to choose the level of support that best meets each individual's needs and goals—while ensuring a clear path from stabilization to long-term success.

WHY PARTNERS CHOOSE OUR MODEL

- Admission within 24–48 hours (when appropriate)
- Scalable, tiered service model
- Progress reporting available
- CCAPP Certified Recovery Residence
- Premium residential environment

SERVICE COMPONENTS	1 RECOVERY HOUSING FOUNDATION	2 RECOVERY COORDINATION ENGAGEMENT	3 RECOVERY & REENTRY SUPPORT GROWTH	4 COMPREHENSIVE SUPPORT ADVANCEMENT	5 HOUSING STABILIZATION SUSTAINABILITY
Premium Recovery Housing	✓	✓	✓	✓	✓
Utilities & High-Speed Wi-Fi	✓	✓	✓	✓	✓
Weekly House Meetings	✓	✓	✓	✓	✓
Drug & Alcohol Testing	✓	✓	✓	✓	✓
House Rules & Accountability Structure	✓	✓	✓	✓	✓
Recovery Goal Planning		✓	✓	✓	✓
Resource Connection & Coordination		✓	✓	✓	✓
Life Skills Development Workshops		✓	✓	✓	✓
Employment Readiness & Support			✓	✓	✓
Court & Legal Navigation Support			✓	✓	✓
Therapeutic & Clinical Support Coordination			✓	✓	✓
Transportation Coordination			✓	✓	✓
Financial Literacy & Planning				✓	✓
Family Engagement & Support				✓	✓
Long-Term Housing Planning & Stability					✓
Case Management & Progress Monitoring				✓	✓
Alumni Support & Aftercare					✓



WHY PARTNERS
CHOOSE OUR MODEL



Flexible service levels
to meet diverse needs



Clear structure ensures
accountability & results



Seamless coordination
with referral partners



Scalable support for
long-term impact



ONE MISSION. FIVE PATHWAYS. ENDLESS POSSIBILITIES.

We meet individuals where they are—and walk with them every step of the way.



THE RIGHT LEVEL OF SUPPORT AT THE RIGHT TIME MAKES ALL THE DIFFERENCE.

PARTNERSHIP IN ACTION

THE REFERRAL PROCESS

A SIMPLE PROCESS. CLEAR COMMUNICATION. BETTER OUTCOMES.

We make referrals easy. Our team works closely with you every step of the way to ensure a smooth transition and positive experience for every participant.



WHAT YOU CAN EXPECT

- ✓ Responsive communication
- ✓ Professional and compassionate service
- ✓ Transparency and accountability
- ✓ Detailed reporting and updates
- ✓ A true partner in the recovery journey

WE VALUE OUR PARTNERS



*Your trust allows us to do this important work.
We honor that trust by providing the highest
standard of care and commitment to every
individual we serve.*

PARTNER COMMUNICATION & REPORTING

We believe strong communication leads to better outcomes. That's why we provide:



REGULAR UPDATES

Scheduled updates based on the level of service and partner preference.



PROGRESS REPORTS

Detailed participant progress reports including goals, milestones, and challenges.



COLLABORATIVE APPROACH

We welcome your input and value collaboration in supporting participant success.



CONFIDENTIAL & SECURE

All information is handled with strict confidentiality and professionalism.



TIMELY RESPONSE

We respond to inquiries within 24 business hours.



"Stronger together. Changing lives. Building futures."

THANK YOU FOR PARTNERING WITH WILLOWCREST SERENITY HOMES.



NEXT STEPS

LET'S PARTNER FOR LASTING CHANGE

We make the referral process easy and the transition seamless.
Our team is here to support you and the individuals you serve
every step of the way.



WHAT YOU CAN EXPECT



RESPONSIVE COMMUNICATION

We respond to inquiries quickly and keep you informed throughout the entire process.



COLLABORATIVE PARTNERSHIP

We work closely with you to ensure the best possible outcomes for every referral.



THOUGHTFUL PLACEMENT

We match each participant with the appropriate level of support based on their needs.



SEAMLESS TRANSITION

We ensure a smooth admission and orientation experience for every participant.



ONGOING SUPPORT

We provide consistent updates and are here to collaborate long after placement.



MEANINGFUL OUTCOMES

Together, we help individuals build stability, independence, and a brighter future.

THE REFERRAL PROCESS

1



Referral Initiated

Referral partner submits participant information via our secure form or by phone.

2



Initial Contact

Our team contacts you within 24 hours to gather details and schedule an intake.

3



Assessment & Intake

We complete a comprehensive assessment and determine the appropriate level of care.

4



Admission & Placement

Participant is admitted and welcomed into Willowcrest Serenity Homes with a clear plan and support in place.

5



Ongoing Support & Communication

We provide consistent updates and collaborate on participant progress and any changing needs.

6



Progress & Outcomes

Together, we track success, celebrate milestones, and work toward long-term stability and independence.

WE'RE READY TO HELP



(209) 210-2639

Available 24/7



info@willowcrestserenityhomes.com

We respond within 24 business hours



www.willowcrestserenityhomes.com

Learn more about our program



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